

AI Service

AUTOMATIC CALL ANALYSIS OF CALL RECORDINGS



THE UK HAS 6,200 ACTIVE CONTACT CENTRES

Since 2017, the number of contact centres in UK have increased with **766K agents employed** (4% of UK population).

...THIS MEANS 42 BILLION CALLS!

Contact centre agents are making or receiving over **42 billion calls** and only 400 million of these calls are analysed and... **it's expensive to analyse all calls**



LESS THAN 1% OF THESE CALLS ARE ANALYSED

You gain insight from less than 1% of your calls, meaning:

- **valuable information** is not recorded
- your operations may **not be compliant**
- **market trends** are missed



AUTOMATIC ANALYSIS

Thanks to AI algorithms you can run statistical analysis on **all your call recordings**

- snap-shot of your business
- focus on the best performers
- spot training opportunities
- can analyse all calls



OUR OFFER

Setup: £35,000+vat (includes 3 x months trial)

Monthly: £50/m+vat per agent

MORE INFORMATION

www.adood.com